



What to Expect

Initial Meeting Stage

After your first inquiry we will set up a meeting on site to discuss your renovation. Whether your renovation is interior or exterior, large or small, extensive or limited we will work with you to achieve your goals. At this initial meeting the scope of the work will be assessed, measurements & photos will be taken and solutions & budget considerations discussed. If necessary, we will refer you to qualified lenders who can help you with financing options. You will also meet our expert team who will personally be working with you through the entire renovation process.

Planning & Design Stage

The next step is the planning and design of your renovation. A Design Services Agreement is prepared that allows us to start preliminary drawings for your renovation and estimate a budget for your project. The design fee is 2% of the preliminary budget or \$800 which ever is greater. We guarantee that your final budget cost will be within 10% of the preliminary budget (excluding changes). This planning and design phase will also include performing field measurements, meetings with trade partners & architects, developing conceptual drawings, previewing custom selections at our DesignStudio, evaluating existing mechanical systems, reviewing plans, building a budget and presenting your proposal.

Agreement to Renovate Stage

Once we have the final approval of your conceptual plans and preliminary budget, an Agreement to Renovate contract is prepared and a deposit is required. This allows us to start the final design and engineering processes, establish a construction schedule and apply for applicable governmental permits. We will also schedule meetings with your project manager to plan the project and our highly trained interior design experts to finalize your selections of cabinets, flooring, lighting etc.

Selections & Design Final Stage

After you have finalized your selections at our award-winning DesignStudio, a proposal will be presented showing the final costs for your project. After your approval, an addendum to the Agreement for Renovation and detailed documentation of your choices will be prepared for your signature. This process allows us to start ordering the necessary materials needed for your project and scheduling the construction phases of your renovation with our trusted trade partners.

Construction Stage

You will be assigned a project manager who will oversee and manage your renovation on a daily basis. Your project manager is trained in the latest demolition, construction, mechanical and building systems, and local building codes to insure a high level of quality and safety. Cleanliness on the job site and in your home is also a top priority for us. Your project manager and design consultant will serve as your team throughout the entire process.

Orientation

Upon completion of your renovation, a final orientation is scheduled with your project manager to present the finished product and show you how to use any new mechanical systems that may have been installed.

Our Warranty

Through our award-winning customer service department, we warrant your renovation work against defects in our original installed materials and workmanship for one (1) year from the date of completion and a limited 10-year warranty on any structural components installed by us.